

CANCELLATION POLICY



We appreciate your business!

We know how unpredictable life can be. Please contact us as soon as possible if rescheduling is required.

By respecting our Cancellation Policy, you understand the high demand of our time and how deeply changes impact a small business.

ADVANCE RESCHEDULE

- More than 48 hours in advance
 - No fees or deposit will be applied
 - If client advance reschedules three appointments in a row or in a six month window:
 - 100% deposit will be required for all future prescheduled appointments
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UNDER 48 HOURS CANCELLATION OR RESCHEDULE

This does not allow us adequate time to rebook the cancelled block of time. If client cancels or reschedules two appointments in a row or in a six month window:

- 100% deposit will be required for all future prescheduled appointments
- Deposit will be applied 100% to client's next appointment
- Online booking privileges will be disabled

On 3rd occurrence:

- Cancellation fee of 50% of the booked services will apply
- Remaining 50% will be applied to client's next appointment
- 100% deposit will be required for all future appointments
- Online booking privileges will be disabled
- If fees or charges are disputed, client will only be serviced as a same day, call in appointment

NO SHOW OR 4TH OCCURRENCE - CANCELLATION/RESCHEDULES

- Client will only be allowed to do same day call in appointment to receive future services
- 100% deposit is required to reserve space for that same day
- Additional charges will occur if additional services are added



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